



LEARNERS

Guide

Use this guide to take full advantage of
your ISACA training experience.

Your ISACA Learning Journey

Thank you for choosing ISACA!

Click the steps below to jump to the needed section:

- Create an ISACA Account
- Redeem Your Discount Code(s)
- Start your Learning Journey
- Prepare for and Take your Exam
- Become Certified
- Become an ISACA Member
- Maintain your Certification
- Additional Support
- Appendix

1 Create an ISACA Account

An **ISACA account** will serve as your portal to access courses, membership information, resources, CPE management, and more! You must have an ISACA account to redeem your discount codes.

Visit www.isaca.org/myisaca

- a. Already have an ISACA account?
Log-in with your existing credentials. If you have log-in issues, follow the support guidance on the log-in page.
- b. If you are new to ISACA, click the “New visitors only: Create a new account” link. Follow the prompts to complete account creation.

2 Redeem Your Discount Code(s)

Your **training provider** should have provided you with discount codes to purchase your ISACA courses and/or exam prep and resources. To properly redeem your discount codes and access your purchases, watch this brief tutorial video:



WATCH NOW

Visit **the ISACA store**

SHOP NOW



3 Participate in your ISACA Training

Now that you have an ISACA account and have completed your purchases, you are ready to take your chosen ISACA course! We recommend you have the Question, Answer and Explanations (QAE) database and review manual on-hand during your training.

Want to learn about more ISACA trainings?
See other ISACA certifications that may be pertinent in your career.



CLICK TO VIEW

4 Prepare for and Take your Exam

Ensure you have all the tools and resources needed to properly prepare for the exam. ISACA's exam guides will provide you with information on how to schedule and reschedule your exam, take the exam, view your results and more.



Certificates

For ISACA certificate exams view the Certificate Exam Guide.

ISACA certificates do not have a CPE requirement to maintain, and there is no application process to receive your certificate.

Certifications

For ISACA certification exams view the Exam Candidate Guide.

To become an ISACA certified individual there are additional steps to complete and CPEs required to maintain your certification status. Please review the "Become Certified" section to learn more.



Important Note: Candidates have 365-day eligibility period to take their exam. From the date of your exam purchase, you have 1-year to take the exam. Exams not taken within this eligibility period will result in forfeiture of fees. We recommend you complete the purchase of the exam as soon as you receive the discount code, scheduling your exam is not required at the time of purchase.

5 Become Certified

Taking and passing an ISACA certification exam is just the first step in joining the ISACA certified elite group of professionals.

To complete your certification, an individual must also submit an application to demonstrate the experience requirements, adhere to the Code of Professional Ethics and Adhere to the Continuing Professional Education Program.

For additional information, see the [Exam Candidate Guide](#).



[CLICK TO VIEW](#)

Apply for your certification at the appropriate link below:



6 Become an ISACA Member

No matter where you are on your career journey – a seasoned professional, recent graduate or a student – let ISACA be your learning partner.

An ISACA membership provides access into the world's largest global organization for empowering IS/IT audit, control, security, cybersecurity and governance professionals to succeed in any industry. We equip and inspire individuals to be leaders in the fast-changing world of information systems, information technology and business by offering opportunities for:



Access

Unlock your access to a robust professional network, a wide range of member benefits and programs.



Savings

Beyond your career, ISACA Member Advantage also rewards you with special offers, perks and programs to fuel your success.



Knowledge

Gain expert insight, tools and guidance through our FREE or member-discounted white papers, books, webinars, virtual summits and more.

Visit www.isaca.org/membership for all the details or join ISACA today <https://www.isaca.org/membership/join-now>.

7 Maintain your Certification

The goal of the continuing professional education (CPE) policy is to ensure that all certified individuals maintain an adequate level of current knowledge and proficiency in the field. This proves to your peers and external and internal stakeholders that your skills and knowledge are always up to date and relevant.

If you hold an ISACA certification, the CPE from this course will be automatically added to your ISACA account.

Apply your CPE for a course to your ISACA Certification(s) at:
<https://next.isaca.org/myisaca/managecpe>

How to earn CPEs: <https://www.isaca.org/credentialing/how-to-earn-cpe>

Read our CPE Policy: <https://www.isaca.org/credentialing/how-to-earn-cpe#cpe-policy>

You can manage and report your CPEs in your ISACA account.

Download your CPE certificate: <https://next.isaca.org/myisaca/cpecertificates>

Additional Support

ISACA's knowledgeable team members are here to support your troubleshooting needs.

If you have trouble accessing your QAE Database, Manual, scheduling your exam or any other needs please contact our Customer Experience Team by submitting a ticket at <https://support.isaca.org>.

We have a robust FAQ database available to our customers, please visit here: <https://isaca.force.com/support/s/#faq-categories>

Appendix

[CDPSE Planning Guide](#)

[Certificate Exam Guide](#)

[CET Planning Guide](#)

[CISA Planning Guide](#)

[CRISC Planning Guide](#)

[ISACA Code of Professional Ethics](#)

[Discount Code Redemption Video](#)

[Exam Candidate Guide](#)

[Exam Scheduling Guide](#)

[In-person PSI Testing](#)

[ITCA Planning Guide](#)

[ISACA Support](#)

[Remote Proctoring Guide](#)

